

VOICES^{OF} CHILDREN AND YOUNG PEOPLE

2015 in numbers:

Child Helplines Global Highlights

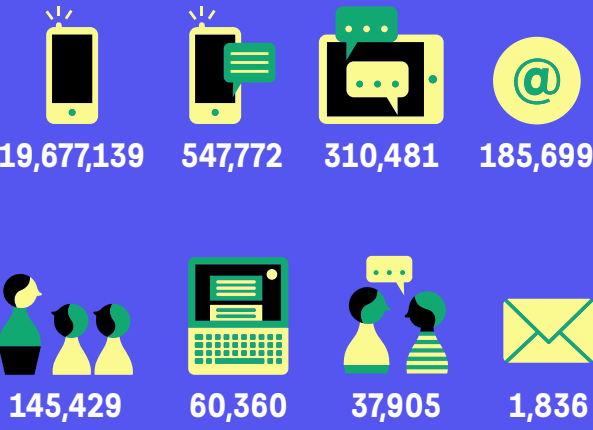
Our child helplines' work in figures

Around the globe,
we listened to more than
20 million children.

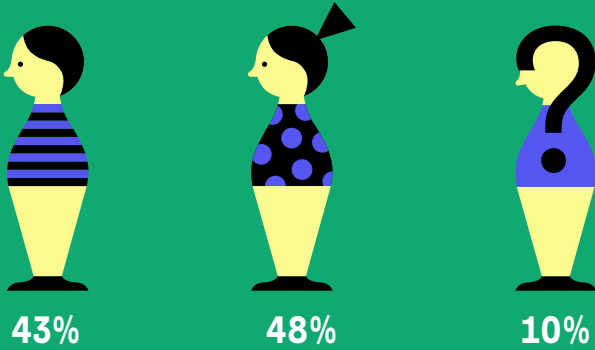
- 43%**
Asia Pacific
- 23%**
Europe
- 14%**
The Americas
and the Caribbean
- 11%**
Africa
- 8%**
Middle East
and North Africa



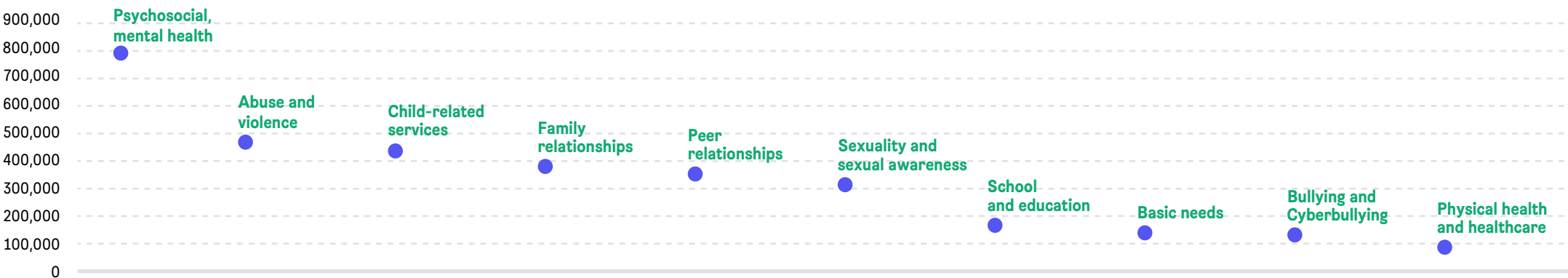
These are the ways
they **connected**
with us:



13 to 17 year-olds
reached out more than
any other age group.



Children mainly talked about...





IN AFRICA
WE LISTENED TO
2,397,144
CHILDREN



9%



10%



81%

16-17

13-15

10-12

year-olds



90%



7%



2.6%



0.4%

Sexuality and sexual awareness Parenting and child rearing Bullying HIV/AIDS

Psychosocial mental health

Legal matters

Abuse and violence

Physical health and healthcare

Commercial exploitation Family relationships

Information requested

Homelessness Peer relationships

Addiction School related

Children in conflict zones

Harmful traditional practices

Discrimination

Cyberbullying

Child migration

Basic needs

Child Helpline International's members* in Africa

Botswana – CHILDLINE BOTSWANA

Burkina Faso – LIGNE VERTE 116

Ethiopia – ENHANCING CHILD FOCUSED ACTIVITIES (ECFA)

Kenya – CHILDLINE KENYA

Lesotho – CHILD HELPLINE LESOTHO

Madagascar – ALLÔ FANANTENANA

Malawi – YOUTH NET & COUNSELLING (YONECO)

Mauritania – ASSOCIATION MAURITANIENNE POUR LA SANTÉ DE LA MÈRE ET DE L'ENFANT (AMSME)

Mauritius – HALLEY MOVEMENT

Mozambique – LINHA FALA CRIANÇA

Namibia – LIFELINE/CHILDLINE NAMIBIA

Nigeria – HUMAN DEVELOPMENT INITIATIVES (HDI)

Guinea-Conakry – ASSOCIATION GUINÉENNE DES ASSISTANTES SOCIALES (AGUIAS)

Sierra Leone – CHILDHELP SIERRA LEONE

South Africa – CHILD LINE SOUTH AFRICA

Tanzania – C-SEMA GROUP TANZANIA & ZANZIBAR

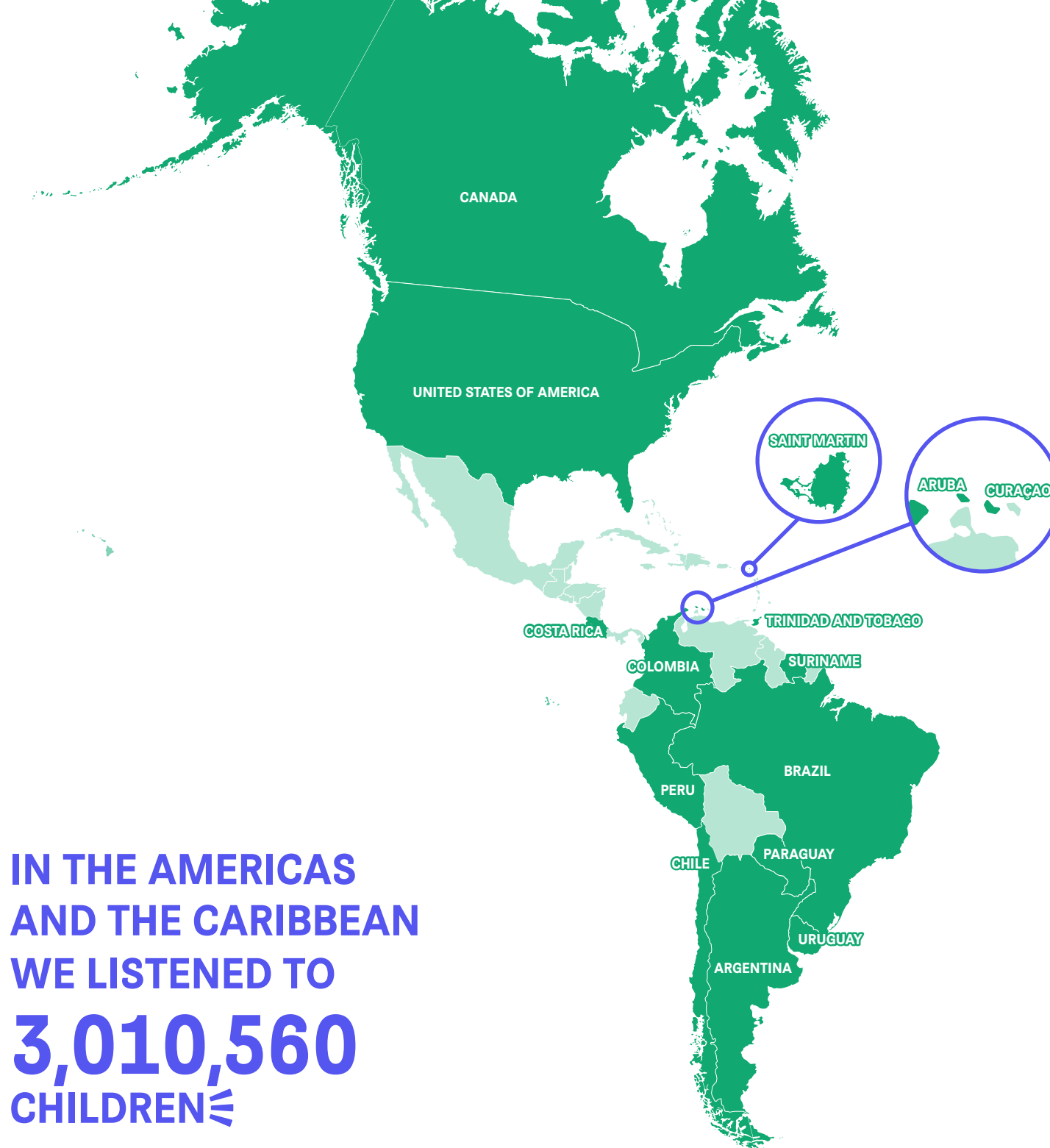
Togo – CENTRE DE RÉFÉRENCE, D'ORIENTATION ET DE PRISE EN CHARGE DES ENFANTS EN SITUATION DIFFICILE (CROPESDI)

Uganda – CHILD HELP LINE UGANDA

Zambia – LIFELINE/CHILDLINE ZAMBIA

Zimbabwe – CHILDLINE ZIMBABWE

*Child helpline members that contributed to this report.



IN THE AMERICAS
AND THE CARIBBEAN
WE LISTENED TO
3,010,560
CHILDREN



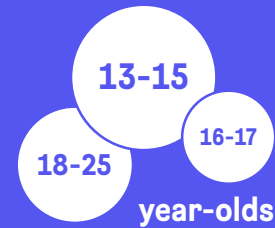
9%



12%



80%



91%



6%



1%



1%



1%

Family relationships

Legal matters

School related and education

Addiction

Homelessness

Commercial exploitation

Sexuality and sexual awareness

Information requested

Psychosocial mental health

Discrimination

Child migration

Basic needs

Peer relationships

Harmful traditional practices

HIV/AIDS

Parenting and child rearing

Children in conflict zones

Bullying

Physical health and healthcare

Cyberbullying

Abuse and violence

Child Helpline International's members* in the Americas and the Caribbean

[Argentina](#) – LÍNEA 102 CABA

[Argentina](#) – LÍNEA 102 - PROGRAMA CUIDANIÑOS

[Aruba](#) – TELEPHON PA HUBENTUD

[Brazil](#) – 123ALO! INSTITUTO NOOS

[Brazil](#) – SAFERNET

[Canada](#) – KIDS HELP PHONE

[Canada](#) – TEL JEUNES

[Chile](#) – FONO INFANCIA

[Chile](#) – TELÉFONO ANAR CHILE

[Colombia](#) – CORPOLATIN

[Colombia](#) – INSTITUTO COLOMBIANO DE BIENESTAR FAMILIAR (ICBF)

[Colombia](#) – LÍNEA 106 - BOGOTÁ

[Costa Rica](#) – PATRONATO NACIONAL DE LA INFANCIA

[Curaçao](#) – KINDERBESCHERMING CURAÇAO

[Paraguay](#) – FONO AYUDA

[Peru](#) – FUNDACIÓN ANAR PERU

[St. Maarten](#) – POSITIVE CONNECTION HOTLINE

[Suriname](#) – KINDEREN JONGEREN TELEFOON - KJT

[Trinidad and Tobago](#) – CHILDLINE TRINIDAD AND TOBAGO

[Uruguay](#) – LÍNEA AZUL

[USA](#) – 2ND FLOOR

[USA](#) – BOYS TOWN NATIONAL HOTLINE

[USA](#) – CALIFORNIA YOUTH CRISIS LINE

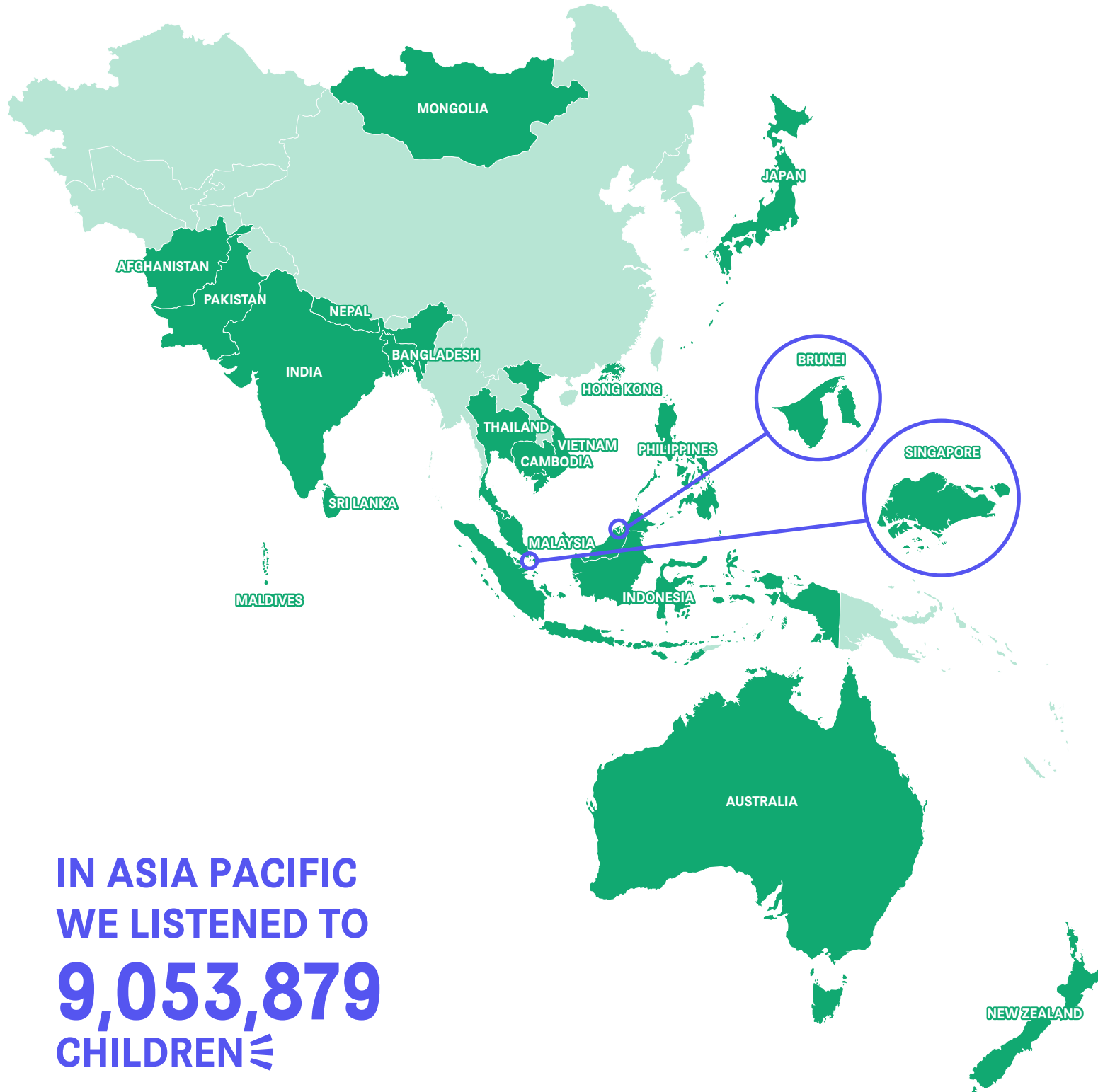
[USA](#) – CRISIS TEXT LINE

[USA](#) – NATIONAL CHILD ABUSE HOTLINE

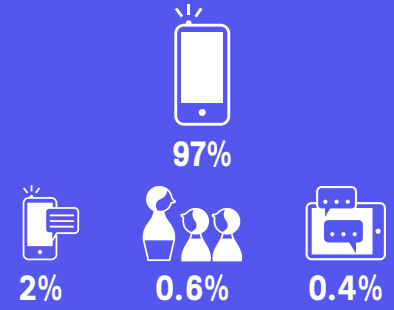
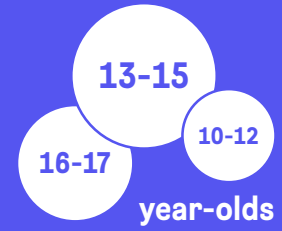
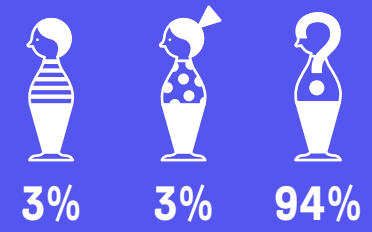
[USA](#) – NATIONAL RUNAWAY SAFELINE

[USA](#) – STOP IT NOW!

*Child helpline members that contributed to this report.



IN ASIA PACIFIC
WE LISTENED TO
9,053,879
CHILDREN



Homelessness Cyberbullying
Sexuality and sexual awareness **Abuse and violence** Legal matters
Basic needs **Psychosocial mental health** Physical health and healthcare
Discrimination **Information requested** HIV/AIDS
Bullying **Family relationships** Addiction
Peer relationships **School related and education** Children in conflict zones
Commercial exploitation Parenting and child rearing
Family relationships Harmful traditional practices **Child migration**

Child Helpline International's members* in Asia Pacific

[Afghanistan](#) – WAR CHILD UK AFGHANISTAN

[Australia](#) – KIDS HELPLINES

[Bangladesh](#) – APARAJEVO

[Brunei](#) – HELPLINE KEBAJIKAN 141

[Cambodia](#) – CHILD HELPLINE CAMBODIA

[Hong Kong SAR](#) – PARENT/CHILD SUPPORT LINE

[India](#) – CHILDLINE INDIA

[Indonesia](#) – TESA 129

[Japan](#) – CHILDLINE SUPPORT CENTRE

[Malaysia](#) – CHILDINE MALAYSIA

[Maldives](#) – CHILD HELPLINE 1412

[Mongolia](#) – CHILD HELPLINE 108

[Nepal](#) – CHILD HELPLINE NEPAL (CWIN)

[New Zealand](#) – KIDSLINE

[New Zealand](#) – 0800 WHAT'S UP

[New Zealand](#) – YOUTHLINE

[Pakistan](#) – MADADGAAR

[Philippines](#) – BANTAY BATA 163

[Singapore](#) – TINKLE FRIEND

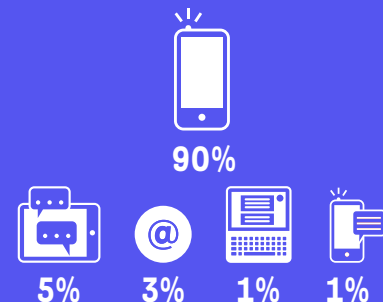
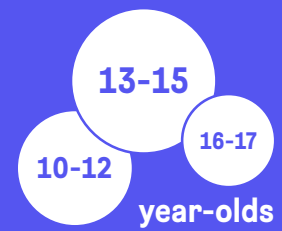
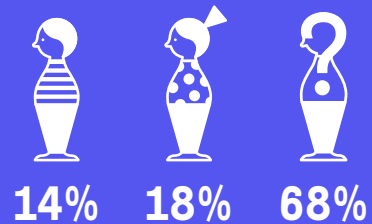
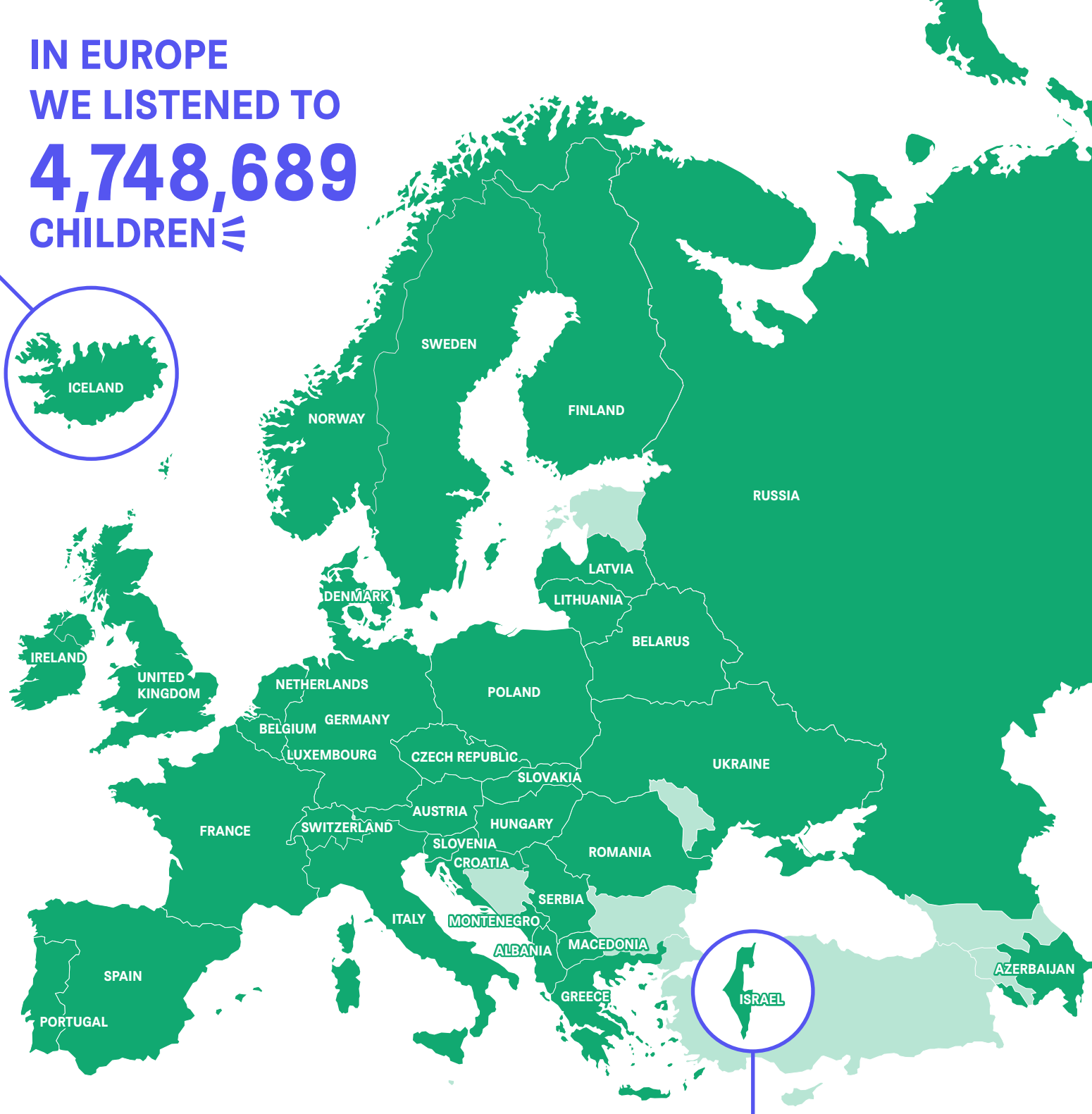
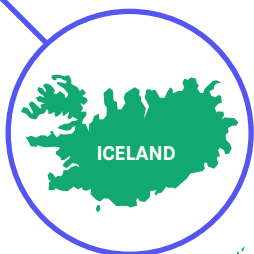
[Sri Lanka](#) – DON BOSCO LAMA SARANA

[Thailand](#) – SAIDEK 1387

[Vietnam](#) – CHILD HELPLINE 1800 1567

*Child helpline members that contributed to this report.

IN EUROPE
WE LISTENED TO
4,748,689
CHILDREN



Information requested
Sexuality and sexual awareness
Addiction
Bullying
Physical health and healthcare
HIV/AIDS
Children in conflict zones
Commercial exploitation

Discrimination
Abuse and violence
Basic needs
Homelessness
Parenting and child rearing
Family relationships
Psychosocial mental health
Peer relationships
Harmful traditional practices
Legal matters
Cyberbullying
School related and education

Child Helpline International's members* in Europe

Albania – ALO 116

Austria – 147 RAT AUF DRAHT

Azerbaijan – AZERBAIJAN CHILD

HELPLINE SERVICE

Belgium – AWEL

Belarus – PONIMANIE

Croatia – HRABRI TELEFON

Czech Republic – LINKA BEZPEČÍ

Denmark – BØRNS VILKÅR

Finland – LASTEN JA NUORTEN PUHELIN

France – 119 ALLO ENFANCE EN DANGER

Germany – KINDER UND

JUGENDTELEFON

Greece – SOS 1056

Hungary – KÉK VONAL

Iceland – HJÁLPARSÍMINN 1717

Ireland – ISPCC CHILDLINE

Israel – ERAN

Israel – NATAL

Italy – TELEFONO AZZURRO

Latvia – 116 111 UZTICĪBAS TĀLRUNIS

Lithuania – VAIKŲ LINIJA

Luxembourg – KANNER-

JUGENDTELEFON

Macedonia – SOS HELPLINE FOR

CHILDREN AND YOUTH

Montenegro – DJECA PRIJE SVEGA

Netherlands – DE KINDERTELEFOON

Norway – 116 111 ALARMTELEFONEN

Norway – KORS PÅ HALSEN

Poland – TELEFON ZAUFANIA DLA

DZIECI I MŁODZIEŻY

Portugal – SOS CRIANÇA

Romania – TELEFONUL COPILULUI

Russia – NFPCC

Serbia – NADEL

Slovakia – LDI

Slovenia – TOM

Spain – TELÉFONO ANAR

Sweden – BRIS

Switzerland – PRO JUVENTUTE

Ukraine – LA STRADA

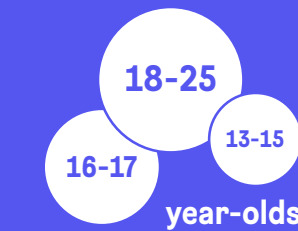
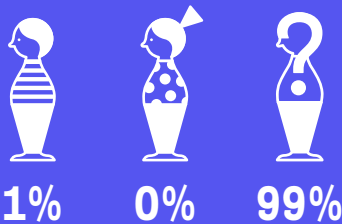
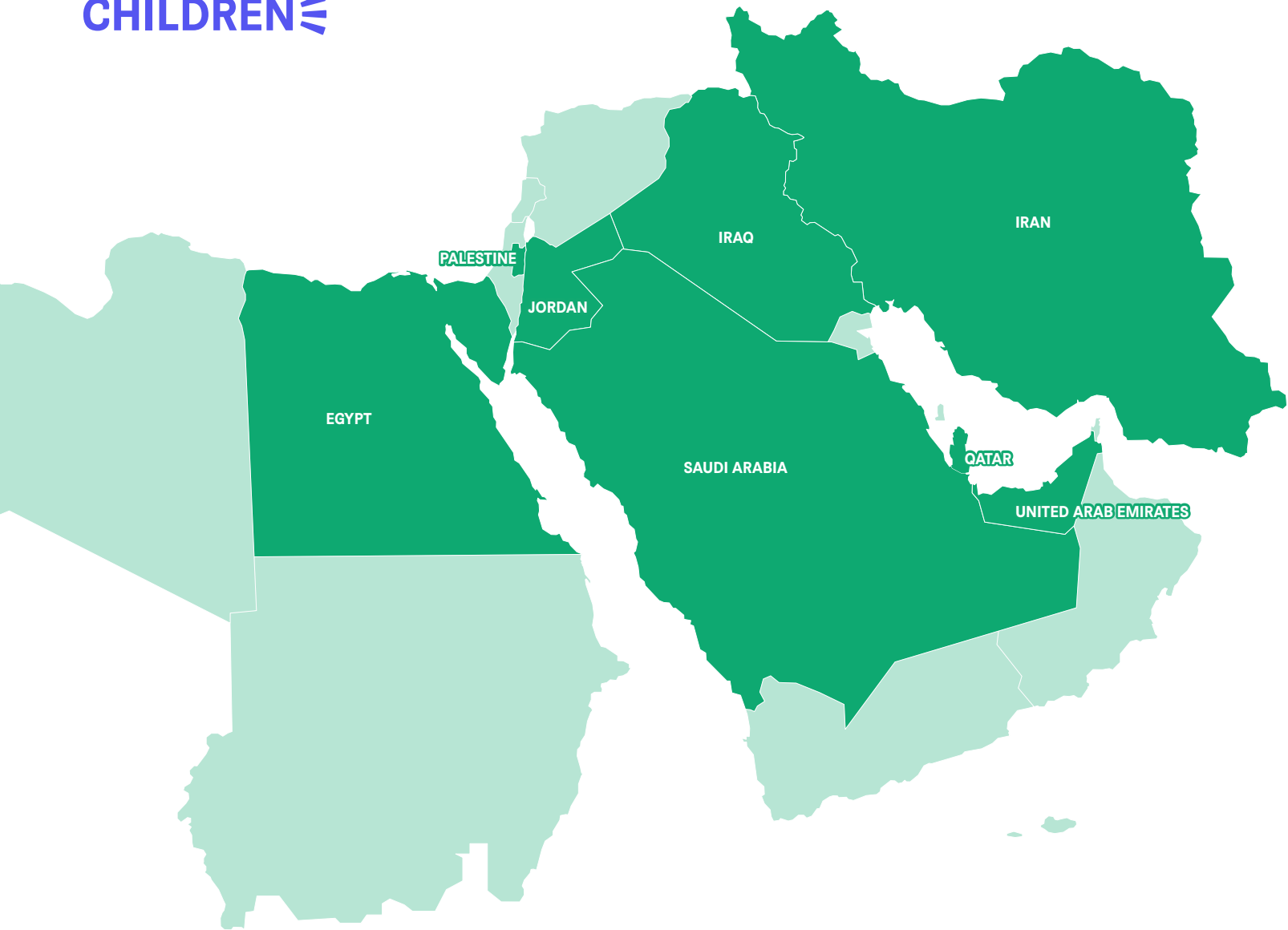
United Kingdom – CHILDLINE 0800 1111

United Kingdom – THE MIX

United Kingdom – MISSING PEOPLE

*Child helpline members that contributed to this report.

IN THE MIDDLE EAST
AND NORTH AFRICA
WE LISTENED TO
1,763,627
CHILDREN



Abuse and violence Sexual and sexual awareness
Peer relationships Legal matters Cyberbullying
Addiction Homelessness Commercial exploitation

Information requested

Family relationships HIV/AIDS **Basic needs** Child migration
Parenting and child rearing School related and education
Harmful traditional practices Physical health and healthcare
Psychosocial mental health Children in conflict zones

Child Helpline International's members* in the Middle East and North Africa

Egypt – THE NATIONAL COUNCIL FOR CHILDHOOD AND MOTHERHOOD (NCMM)

Iraq – CHILD HELPLINE KURDISTAN REGIONAL GOVERNMENT

Islamic Republic of Iran – SEDAY E YARA

Jordan – JORDAN RIVER FOUNDATION

Palestine – SAWA

Qatar – QATAR FOUNDATION FOR PROTECTION AND REHABILITATION

Saudi Arabia – THE NATIONAL FAMILY AND SAFETY PROGRAMME

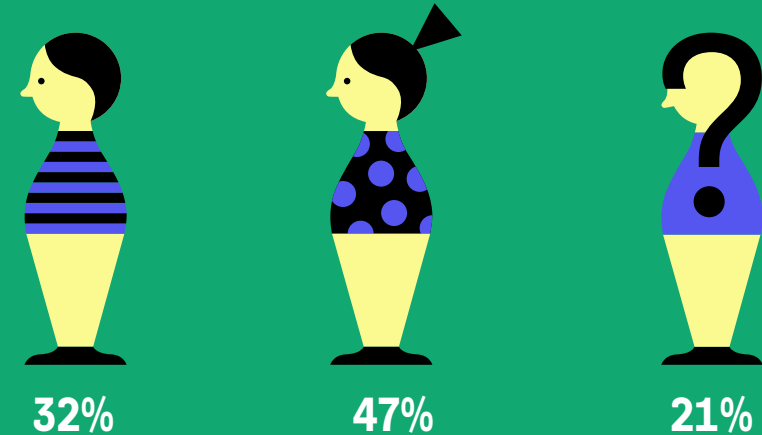
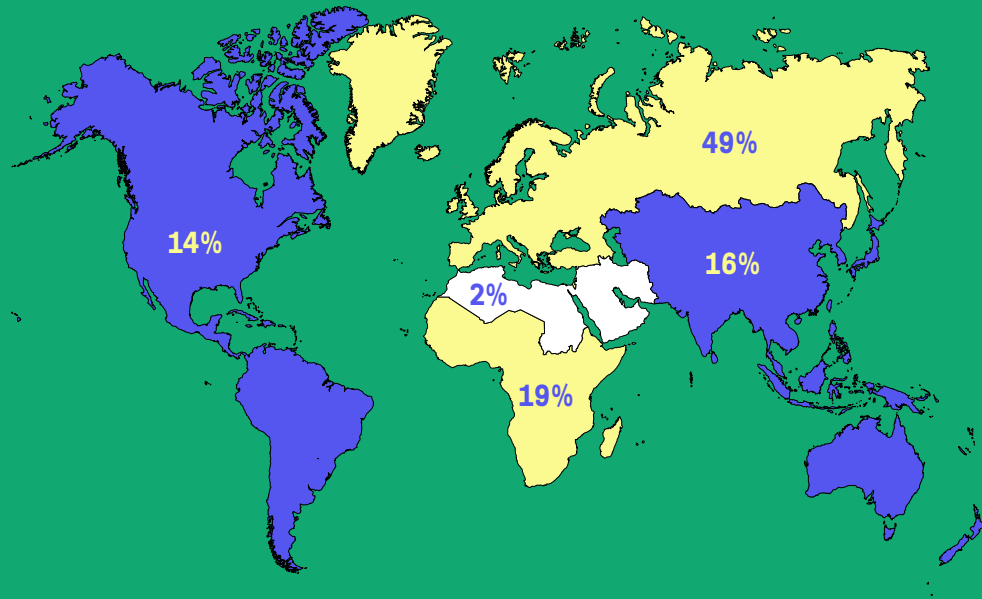
United Arab Emirates – DUBAI FOUNDATION FOR WOMEN AND CHILDREN

United Arab Emirates – SHARJAH SOCIAL SERVICES DEPARTMENT

*Child helpline members that contributed to this report.

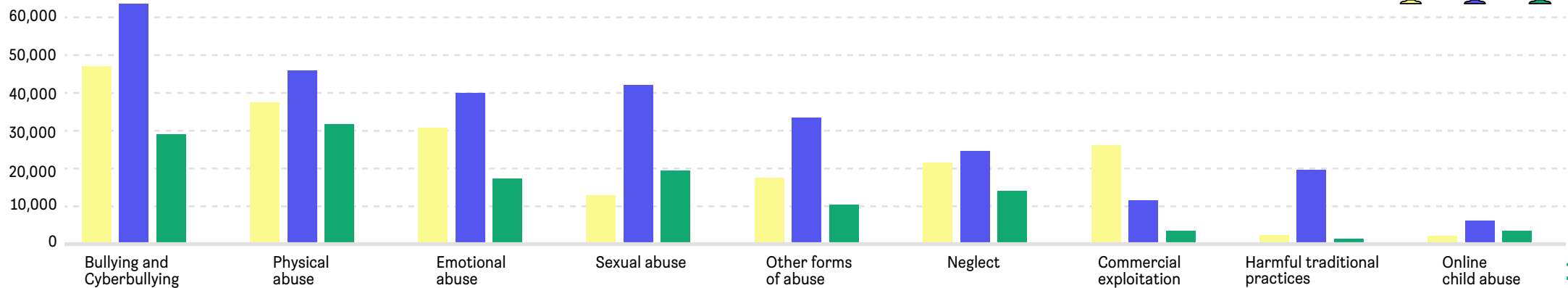
Violence against children: global numbers

In 2015 our global network answered nearly **600,000 calls for help on violence and abuse**.
More of these calls were from **girls** than boys.



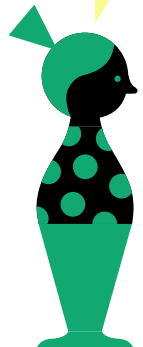
Girls called more on **every type of abuse**.
One exception where **boys** were more likely to call:
commercial exploitation.

Forms of child abuse



Exploitation and abuse online is a growing reason for children to contact us. Here are some of their stories.

I'm hopeless, please...help me...I have no way out.... Help me! My ex-boyfriend, he's 27, and his friend are threatening to spread pictures of me naked, I shared them with my ex-boyfriend some months ago. They've threatened to post these pictures online unless I go with them tonight to make a porn video. They told me that I have only 30 minutes to decide, and I'm calling you, please what can I do? I'm so scared.



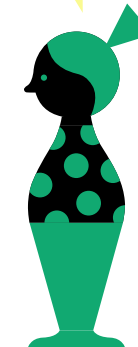
Tayna, 15



Arshad, 14

I'm worried about a friend of mine. She hasn't come to school for days now. I know she has some problems with her parents. They behave weirdly, like they're on drugs. Once they were watching porn and asked her to join them. That's wrong, isn't it? I haven't seen her in ages and she doesn't return my calls. I'm afraid to go to her place. What would you do?

I'm sad, I'm being bullied, especially at the end of the day, after school. Today I received insulting and horrible SMS messages again and last week I told a teacher but he had hasn't done anything. And now I can't tell anyone in my family and I'm afraid it will get worse. I feel like I can't escape.

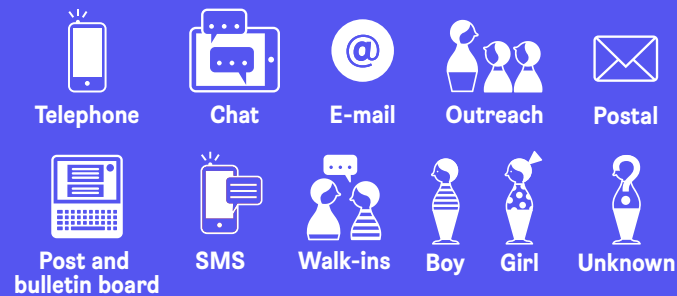


Karabou, 16

I'm calling because a girl is blackmailing me. I met her online. One day we were chatting and she began to undress in front of the camera. I was puzzled at first but she asked me to do the same. Yesterday I received a message from her. She wants money, otherwise she's threatening to upload the video online. I don't have the money and I don't want to tell my parents. I'm so ashamed and scared. What if my friends see that? What can I do?



Alexander, 15



We are Child Helpline International, one of the world's largest collective impact organisations.

Our network consists of 181 child helplines and other organisations operating in 139 countries around the world. Since our founding in 2003, we have supported the creation of new child helplines and strengthened our network by sharing what we have learned from the best of them, with all of them. We have also collected and interpreted data from our members, which received over 20 million contacts, in 2015 only, from children and youth in need of help and guidance. These millions of individual stories and reports form a mosaic of how and where in the world children and young people are suffering injustice, abuse and dangers. We then present those stories to policy influencers, and effect the changes that improve conditions for children in meaningful ways, both globally and locally.

Every child has a voice.

No child should be left unheard ≡

For more information, contact us at data@childhelplineinternational.org